

Ahmed Bazina

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[Email](#) | [Portfolio](#) | [GitHub](#) | [LinkedIn](#)

EXPERIENCE

Senior Mobile Phone Repair Technician & Data analyst

Jul 2023 – Mar 2024

Spring, Newport

- Mentored and led a team of 2 junior technicians, enhancing productivity by 30% through targeted training and process improvements.
- Implemented a refurbishment program for mobile phones, reducing carbon footprint by 50% through device recycling instead of landing in landfills.
- Automated repair tracking system using Google G Suite tools, resulting in an 80% reduction in repair backlog within 3 weeks.
- Enhanced repair tracking sheet using Google Sheets and Apps Script, improving stock management efficiency by 40%.

Garage Workshop Manager

Feb 2023 - Jul 2023

Cardiff German Specialist, Cardiff

- Directed a team of four mechanics, optimizing workflows to achieve a 25% increase in repair throughput.
- Cultivated strategic partnerships with part suppliers, reducing procurement costs by 35%.
- Maintained seamless communication with customers and staff, resolving issues promptly to ensure uninterrupted operations.

Operations & Taxi Fleet Manager

Jun 2022 - Feb 2023

Rent a Taxi Ltd, Cardiff

- Streamlined vehicle licensing processes for private hire drivers, ensuring regulatory compliance and reducing processing time by 60%.
- Implemented Google Sheets for operations management, leading to a 70% increase in administrative efficiency.
- Contributed to the development of the business website, resulting in a 20% reduction in customer enquiries.

Web developer & Operations Manager

Dec 2020 - Jun 2022

Rent a Taxi Ltd, Cardiff

- Developed a secure ecommerce website on WordPress, driving a 50% increase in online sales.
- Expanded social media presence, growing Instagram following to over 6000 followers.
- Managed end-to-end business operations, fostering partnerships to expand the customer base by 25%.

Mobile Phone Repair Technician

Oct 2017 - Sep 2018

Mobile Solutions Cardiff Ltd, Cardiff

- Established an ecommerce website, increasing online sales by 40%.
- Forged partnerships with local businesses, resulting in a 30% expansion of the customer base.
- Executed marketing initiatives, including monthly giveaways, boosting brand visibility and customer engagement.

EDUCATION

Bachelor of Science (B.S.) - Computer Science

Cardiff Metropolitan University, Cardiff

First Class Bachelor of Science with Honours

PROJECTS

- Who is Sergey Brin?
- Find Easter
- Payment Form
- TutorChat
- Linktree clone
- Information of Bees (IoB)
- Portfolio
- Cydia
- SpringTech
- Rent a Taxi
- RunUp
- Royale Plates
- HexaPo

SKILLS

- HTML
- CSS
- JavaScript
- Bootstrap
- WordPress
- Python
- Flask
- Django
- Firebase
- SQL
- MySQL
- Kaggle
- Pandas
- Jupyter Notebook
- Attention to Detail
- Version Control
- Git
- GitHub
- Web Scrapping
- Automation
- Agile
- Project management
- Diagflow
- Google G Suit
- Microsoft Office
- Team Leadership
- Time Management
- Data Processing
- Data Visualisation
- Data Analysis
- Problem Solving
- Relationship Building
- Customer Service